

SALES REPS

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POLICIES

Behold! The Small Print

OPENING ORDERS

Minimum opening order is \$150 wholesale, prepaid with a major credit card[†], INTERAC[®], PayPal, or a fistful of damp folding currency. To apply for Net 30 terms, please email wholesale@PhilosophersGuild.com with the following:

- Three (3) current vendor references with fax numbers and emails
- One (1) bank reference

Net 30 terms will be applied on subsequent orders upon credit approval.

REORDERS

Minimum reorder is \$100.

RETURNS

Defective or damaged items are eligible for an account credit and must be reported within 14 days (see **CLAIMS**). All other returns must be approved within 60 days of receipt of merchandise. Contact us at wholesale@PhilosophersGuild.com for approval. Approved returns are subject to a 20% restocking fee. All returns must be unstickered and in resalable condition.

CLAIMS

All claims due to incorrect pricing on an invoice, defective or damaged items, shortage, or items shipped in error must be reported to Customer Service within 14 days of receipt of merchandise.

BACKORDERS

Unless you provide alternate instructions, out of stock items are automatically backordered. Backorders under \$40 ship with free freight to destinations in the Continental US. Customers pay freight on all backorder shipments over \$40 unless backorder originated from a free freight order. No additions may be made to backorders with special promotions. Customers wanting no part of this backorder poppycock and bombast may elect *no backorders ever* but it's your loss.

THE ROUND UP

Item quantities are automatically rounded up to the nearest multiple.

SHIPPING

Products ship from our domestic warehouse, FOB Indianapolis, Indiana. Charges will be determined at time of shipping and will be added to each invoice. If your account is prepaid by credit card, this will result in two separate charges. If you'd like to ship on your third-party account, please specify your shipping number on the order.

INTERNET MARKETPLACE SALES

Wholesale customers are not authorized to sell products on Internet marketplace sites, such as Amazon, eBay, Walmart, Etsy, etc.

PRICING

This Catalogue supersedes all others. All prices are subject to change without notice.

INVOICES

Invoices are sent via email at time of shipment. Please notify us if you prefer to receive invoices via fax, snail mail, or Pony Express.

IVORY TOWER PROGRAM

5% discount applies only to stores that have the Ivory Tower or Mini Ivory Tower on the floor. Customers may be asked for visual confirmation.

You can reach Customer Service at wholesale@PhilosophersGuild.com or at **718.243.9492**. They are courteous and helpful, so be nice to them.

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